

Installation Fees

Service Fee *	\$29.95
Install Outlet (CATV, phone, data)	\$19.95
Connect Outlet (CATV, phone, data)	\$9.95
Install Digital Box (Initial Box)	\$10.95
Install Additional Box	\$5.95
Install HD/DVR	\$49.95
New Service Fee (Office Only)	\$15.00
Reconnect-Office Fee	\$20.00
Service Downgrade Fee	\$5.00
Hourly Service Labor Rate	\$55.00/hr
Network Engineering Rate	\$78.00/hr
Wireless Internet Installation*	\$99.00

* Free when entering 12 month contract for new services.

Service Fees

Late Payment Fee	3% of balance
Returned Check Fee	\$30.00



Big enough to deliver. Small enough to care.

Terms and Conditions

Price and Payment Terms

Customer shall pay Rainbow Communications for services listed, plus applicable taxes, and surcharges. Rainbow Communications reserves the right to change, cancel, or substitute similar services at its sole discretion. Telephone rates are tariffed in the state of Kansas. Cable TV rate changes will be made following FCC guidelines.

Terms of Agreements

Agreements shall begin on the signed date or verbal consent of contract and shall continue for a period of twelve (12) or twenty-four (24) months, depending on specified service. Thereafter, the agreement shall automatically renew each year on the anniversary date for an additional one (1) year term. An early termination fee of \$100.00 will be charged if customer disconnects within the first twelve (12) or twenty-four (24) months of service of said agreement.

Internet Service

Not available in all areas. Performance may vary due to conditions outside of network control. No minimum level of speed is guaranteed. Conditions affecting speed may include but are not limited to customer location, physical equipment limitations, network congestion, server or router speeds of web site accessed, inside wiring or telephone conditions.

Acceptable Use Policy

Rainbow Communications requires each customer to agree to our Acceptable Use Policy. The policy outlines the terms and conditions our customers must agree to in order to receive service. The policy easily accessible from our Home Page, (www.rainbowtel.net) by clicking on the link "Acceptable Use Policy" located on the site menu. Hard copies are available upon request.

Rainbow Bundle Service Packages

Not available in all areas. Bundle prices do not include Federal and State Universal charges, 911 fees, or taxes. To qualify, a twelve-month agreement is required and subscription to one of Rainbow Communications' Bundle Long Distance Plans.

Customer Premise Equipment (CPE)

Upon an account default or early termination, at Rainbow Communications' request, the customer will return CPE including but not limited to digital boxes, modems, wireless routers, HD/DVR receivers furnished to the customer by Rainbow Communications. CPE shall be returned in the same condition and operating level as existed when received, ordinary wear and tear excepted. CPE not immediately returned to Rainbow Communications will be billed to the customer.

Rainbow Long Distance

Not available in all areas. In-state long distance is defined as all area codes in the state of Kansas (785, 913, 316, & 620). Out-of-state long distance is defined as all domestic area codes outside the state of Kansas with the exception of Hawaii and Alaska. Hawaii, Alaska, and international long distance charges will vary. Additional charges apply to operator-assisted calls. Credit approval required. Subscriber may remain with Rainbow long distance as long as account is in good standing. Including but not limited to the terms above, minutes used over 500 will be billed at \$0.07/minute on the Rainbow [500 Plan](#) and the Rainbow [Unlimited Plan](#) applies only to residential domestic direct-dialed voice calls inside the United States with the exception of Hawaii and Alaska. Calls to on-line data services, Internet access providers, and/or fax machines do not apply. Does not include charges incurred due to calling card services, operator-assisted, or 900 number calls. If Rainbow Communications determines that residential long distance usage is not typical; Rainbow Communications may cancel service or offer an alternative long distance plan.

Safeguard & Safeguard Plus Maintenance Plans

Both [Safeguard](#) & [Safeguard Plus](#) include repair service to all existing telephone and network wiring inside the home that runs from the Network Interface Device (NID) to the wall outlet. This includes the telephone jack, existing cable and phone jacks, and all other existing extensions for the same phone number located within the same structure due to normal wear and tear, and or damaged due to lightning. Both maintenance plans cover cost of trip and labor fees for trouble-shooting problems caused by customer premise equipment. In addition to the coverage listed above [Safeguard Plus](#) covers the replacement of Rainbow Communications installed equipment including but not limited to HD/DVR receivers (with in the two-year contract), digital boxes, DSL and cable modems due to normal wear and tear, and or damaged due to lightning. Both [Safeguard](#) & [Safeguard Plus](#) do not cover repair to any customer premise equipment including but not limited to telephones, television sets, computers, fax machines, answering machines, dial-up modems, home entertainment systems, stereo equipment, video game systems, customer networking equipment, TV/VCR/DVD or digital box system issues, and any other complex wires that connect devices together to the wall outlet.

Bern

Cable

Packages & Pricing
3-08



Big enough to deliver. Small enough to care.

608 Main, Everest, KS 66424
785-548-7511
1-800-892-0163
www.rainbowtel.com

Cable Television Prices

Basic Cable **\$33.95**

(30 channels including your local channels)

Basic Cable Plus Digital Access **\$37.90**

- 30 channels including local channels
- On-screen interactive program guide
- 30 CD-quality music channels of all genres
- Access to Pay Per View

Digital Cable **\$46.90**

- 58 digitally sharp channels
- On-screen interactive program guide
- 30 CD-quality music channels of all genres
- Parental guides
- Access to Pay Per View
- Includes programming on two digital boxes

Premium Movie Packages

Add even more entertainment to your digital cable!

HBO (6 channels)

Cinemax (4 channels)

Showtime/The Movie Channel (10 channels)

Starz/Encore (12 channels)

Add one for only **\$12.95**

Add any two for only **\$22.95**

Add any three for only **\$32.95**

Add all four for only **\$42.95**

Total TV Experience **\$83.90**

- Over 80 digitally sharp channels (including **32 premium movie channels**)
- On-screen interactive guide
- 30 CD-quality music channels of all genres
- Parental guides
- Access to Pay Per View
- Includes programming on two digital boxes

See terms and conditions on reverse.

Basic Service

- 2 KLKN 8 ABC LINCOLN
- 3 ESPN
- 4 KPTM 42 FOX LINCOLN
- 5 KXVO 15 CW OMAHA
- 6 CNN HEADLINE NEWS
- 7 KSNT 27 NBC TOPEKA
- 8 CNN
- 9 KTKA 49 ABC TOPEKA
- 10 KOLN 10 CBS LINCOLN
- 11 KTWU 11 PBS TOPEKA
- 12 KUON 24 PBS
- 13 WIBW 13 CBS TOPEKA
- 14 SPIKE TV
- 15 TNT
- 16 TBS SUPERSTATION
- 17 WGN
- 18 LIFETIME
- 19 USA NETWORK
- 20 THE WEATHER CHANNEL
- 21 QVC
- 22 DISNEY CHANNEL
- 23 ABC FAMILY
- 24 NICKELODEON
- 25 TLC
- 26 DISCOVERY CHANNEL
- 27 HISTORY CHANNEL
- 28 A & E
- 30 VH1
- 34 GAC
- 98 TBN

Digital Cable

- 200 A&E BIOGRAPHY
- 201 BBC AMERICA
- 204 GAME SHOW NETWORK
- 205 AMERICANLIFE NETWORK
- 211 TOON DISNEY
- 212 DISCOVERY KIDS
- 213 NICK GAMES & SPORTS
- 214 NOGGIN
- 217 STYLE
- 240 FOX MOVIE CHANNEL
- 242 LIFETIME MOVIES
- 243 WE
- 250 FIT TV
- 251 BLOOMBERG
- 252 DISCOVERY TIMES
- 253 DISCOVERY HEALTH
- 254 DISCOVERY HOME
- 255 DISCOVERY SCIENCE
- 256 DISCOVERY MILITARY
- 259 HISTORY CHANNEL INT'L
- 263 G4 TV
- 282 ESPN CLASSIC
- 284 ESPN NEWS
- 286 GOLF CHANNEL
- 287 THE OUTDOOR CHANNEL
- 288 VERSUS
- 289 SPEED CHANNEL
- 295 NATIONAL GEOGRAPHIC

HBO

- 330 HBO
- 332 HBO FAMILY
- 334 HBO 2
- 336 HBO SIGNATURE
- 338 HBO COMEDY
- 339 HBO ZONE

PAY PER VIEW

- 401 PAY PER VIEW 1
- 402 PAY PER VIEW 2
- 403 PAY PER VIEW 4
- 404 PAY PER VIEW 5
- 407 PPV HOT CHOICE
- 408 PPV PLAYBOY
- 409 PPV FRESH
- 410 PPV FRESH 2
- 411 PPV CLUB JENNA

CINEMAX

- 300 CINEMAX
- 302 MOREMAX
- 304 ACTIONMAX
- 305 THRILLERMAX

SHOWTIME/THE MOVIE CHANNEL

- 350 SHOWTIME
- 352 SHOWTIME TOO
- 354 SHOWCASE
- 356 SHOWTIME EXTREME
- 358 SHO NEXT
- 359 SHOWTIME FAMILY
- 360 SHOWTIME WOMEN
- 361 FLIX
- 380 THE MOVIE CHANNEL
- 382 THE MOVIE CHANNEL 2

STARZ!/ENCORE

- 370 STARZ!
- 372 STARZ! THEATRE
- 375 STARZ! CINEMA
- 376 STARZ! KIDS & FAMILY
- 377 STARZ! COMEDY
- 310 ENCORE
- 312 ENCORE ACTION
- 314 ENCORE LOVE
- 316 ENCORE MYSTERY
- 318 ENCORE DRAMA
- 320 ENCORE WESTERNS
- 322 WAM!

DIGITAL MUSIC

- 900 INSTRUMENTALS
- 901 JAZZ VOCAL BLENDS
- 902 HOTTEST HITS
- 903 MODERN COUNTRY
- 904 ALTERNATIVE ROCK
- 913 COFFEE HOUSE ROCK
- 914 DANCE
- 915 CONTEMP. CHRISTIAN
- 916 ALBUM ROCK
- 917 HARD ROCK
- 918 80'S HITS
- 919 70'S HITS
- 920 CLASSIC R&B
- 921 TRADITIONAL COUNTRY
- 922 SOFT HITS
- 923 RETRO DANCE
- 924 GROOVE LOUNGE
- 925 BIG BAND/SWING
- 926 SMOOTH JAZZ
- 927 NEW AGE
- 928 HOLIDAY HAPPENINGS
- 929 GREAT STANDARDS
- 930 GOLDEN OLDIES
- 931 REGGAE
- 932 CHILDREN'S
- 933 ADULT CONTEMP.
- 935 LITE CLASSICAL
- 937 ROCK N' ROLL OLDIES
- 939 CLASSIC ROCK
- 941 URBAN BEAT



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